LAMP OVERVIEW

LAMP, Trace3's industry-leading cloud-based platform, is your point of convergence for all activities surrounding asset and maintenance contract management, system integration, license tracking, dispositions, and more.

TRACE3

Because you work with multiple vendors and systems, LAMP lets you bring everything together in one place to widen your global install base visibility, streamline processes, and maintain data accuracy, delivering a complete technology lifecycle solution to help maximize asset utilization while reducing costs.



BETTER INFORMATION THROUGH INTEGRATION

As organizations look to streamline and structure their workflows, they need to put more emphasis on collaboration, not only between team members, partners, and employees but also between technology systems. LAMP seamlessly integrates with your existing IT systems, offering a continually up-to-date window into your IT infrastructure costs, lifecycles, and inventory.



HIGHLIGHTED BENEFITS

- Maintenance contract consolidation
- Manage moves, adds, changes
- Mobile access and barcode scanning
- End-of-service, end-of-life tracking

DEMONSTRATED RESULTS

- Decreased maintenance costs
- Improved infrastructure management
- Better forecasting and budgeting
- Reduced contract complexity

- Data validation
- Generate reports
- Credit tracking
- RMA tracking
- Optimal ROI
- Increased visibility
- Faster turnaround
- Mitigated risk of downtime

The LAMP Mobile app works on any iOS or Android device and uses Bluetooth scanners to process serial numbers from assets.



TRACE3

THE RIGHT PARTNER CHANGES EVERYTHING

LAMP is Trace3's industry-leading cloud-based platform that aggregates your entire IT infrastructure lifecycle, giving you the tools and information you need to manage your assets, maintenance contracts, and lease schedules in real-time, 24/7.

INTEGRATION

LAMP syncs with systems from leading manufacturers like Cisco, ServiceNow, SolarWinds, and more, intelligently integrating with your existing IT systems using APIs to fill in the process and data gaps.

- Custom integrations for your unique needs
- Automated data sync
- Pre-defined widgets

Low-impact integration

.

- Seamless data exchange
- Streamlined processes

VISIBILITY

Gain global visibility into your network infrastructure from the moment you log in. Customize your dashboard to display the information most critical to you and your organization. Detailed information is only a click away.

- Holistic view of your install base assets, contracts, etc.
- Reactive searches (as you type) by serial number, location, etc.
- View and track end-of-life, end-of-service, manufacturer credits, licenses, return merchandise authorizations (RMAs), and more
- LAMP in the palm of your hand mobile app works on any iOS or Android device, uses Bluetooth scanners to process serial numbers
- Data from multiple manufacturers



RISK MITIGATION & COMPLIANCE

With confidence in your information and access at any time, risk mitigation and compliance become simple.

- Status alerts, 24/7 monitoring react quickly
- Data validation via APIs with Cisco
- Moves, Adds, Changes, Deletions (MACDs) executed for you
- Ticket-driven application ensure timely MACD and credit updates

- Report generation
- Detailed TAC and RMA summaries
- Active vs. decommissioned assets

TRACE3

LAMP OVERVIEW

VALIDATION & DATA INTEGRITY

Starting with the establishment of an agreed-upon inventory baseline that can be actively managed in LAMP through audits and API feeds, Trace3 makes it easy to ensure your equipment information is always up-to-date and in sync with manufacturer records.

- Real-time updates
- Sophisticated APIs
- Verified MACs

- Enhanced filtering for better analysis
- Accurate equipment information

LAMP

REPORTING

Ensure you are meeting the key performance metrics established by your organization. LAMP's series of value-added reporting capabilities (standardized and customizable) can be used to show impact and improve planning.

• Assets

- End-of-life
- TAC

Licenses

- End-of-service

- RMA

Credits

• Bugs

PLANNING

Know your information: What is needed and when? LAMP provides better planning tools and unparalleled access to equipment information, driving better business outcomes and a more proactive lifecycle process.

- Report to know easy to create and view reports
- Upgrade, migration, and replacement options
- Cost analysis for better value decisions

- Notifications so you don't miss anything
- Credit management

THE HUMAN ELEMENT

.

Trace3 works with you throughout the entire IT lifecycle, helping establish a proactive approach to asset and maintenance contract management through know ledge-based processes, regular communications, and LAMP. We are your cost and contract advocate, delivering maximum value for your network assets while providing significant dollar and time savings to your bottom line.

Utilize LAMP to not only manage your IT infrastructure costs, but also unlock the efficiency potential in the details of your data. For more information, contact your Trace3 Lifecycle Management expert or find us at Trace3.com.