

Monitoring as a Service (MaaS) provides 24/7 IT infrastructure monitoring with proactive oversight, ensuring optimal performance of network, storage, cloud, and more. Leveraging advanced tools and best practices, MaaS enhances reliability, cost efficiency, and insights



Trace3's Monitoring as a Service (MaaS) offers a robust, end-to-end solution for observing, analyzing, and responding IT infrastructure alerts and events. Tailored to meet the needs of diverse industries, MaaS delivers 24/7 monitoring, proactive insights, and real-time incident response across critical IT infrastructure. By partnering with Trace3 for monitoring, organizations minimize downtime, ensure operational stability, and make data-driven decisions while focusing on strategic growth initiatives.



## Your IT Challenges



Increasing operational costs



Modern infrastructure silos



Complex root-cause analysis



Increased use of cloud-native and SaaS technology



Management of disparate and complex tools



Alert fatigue and continuous tuning of systems/ reporting



## MaaS Capabilities



Real-time, 24x7x365 monitoring delivered by US-based resources



Integrations with over 3,000 out-of-the-box platforms



Event duplication and correlation



Metrics to capture proactive signs of health



Scripted procedures per device



Secure access



Customized and procedural-driven responses



## Business Outcomes



**Improved Operational Efficiency**  
Alerts sent to the right person at the right time.



**IT Cost Optimization**  
Boost team productivity by offloading incident management to Trace3.



**Enhanced Peace of Mind**  
US-based experts handle monitoring so you can focus on business.



**Decreased Disruptions**  
Intelligent tools detect issues and generate alerts automatically.



**Improved Customer Experience**  
SLAs ensure dependable response and escalation.

Trace3's Monitoring as a Service (MaaS) delivers real-time monitoring across your IT infrastructure, including networks, servers, containers, and websites, both internally and externally. With customizable dashboards and reports, you gain actionable insights to optimize performance and manage risks.



Our Certified LogicMonitor experts streamline operations with a unified platform offering extensive out-of-the-box capabilities, continuously evolving to meet your needs. CMDB integration further enhances control, enabling custom alert classification and precise infrastructure management.

For more details or to begin your Monitoring as a Service journey with Trace3, please contact your Trace3 representative or visit [www.trace3.com](http://www.trace3.com)



Monitoring as a Service is essential for businesses of all sizes, enabling rapid issue resolution through dynamic IT system monitoring. Trace3's certified experts minimize downtime, boost efficiency, and free your IT team to focus on strategic goals. Cost-effective and reliable, it ensures seamless operations and supports business growth.

## ALL OF YOUR TECHNOLOGY. ONE PLATFORM.



### Infrastructure Monitoring

Monitor cloud, on-premises, and hybrid environments in a single platform



### Log Analysis

Analyze logs and surface anomalies to reduce MTTR



### Network

Track flow data with NetFlow, jflow, or sFlow



### Cloud

Integrate with AWS, Azure, and GCP out of the box



### Servers

Monitor and alert on hardware and CPU, disk, and memory devices



### Websites

Perform on the spot service checks and enable synthetic transactions



### Containers

Monitor Kubernetes pods, nodes, containers, and other components



### Remote Monitoring

Ensure your workforce has access to applications they need



### Redundant NOC Facilities

Strategically placed NOC centers to reduce the risk of a single point of failure

For more details or to begin your Monitoring as a Service journey with Trace3, please contact your Trace3 representative or visit [www.trace3.com](http://www.trace3.com)