TRACE3 + splunk>

Splunk Observability Cloud

Improve digital resilience by lowering the cost of unplanned downtime, in one unified experience

Splunk Observability Cloud provides complete visibility across the full stack of infrastructure, applications, and the digital customer experience. Equip your team with the insights needed to proactively maintain the continuous health, reliability, and performance of your business, applications, and infrastructure that it runs on.

Trace3 + Splunk

Trace3's Security Observability services combines the Splunk Observability Cloud platform with expert thought leadership in solving business challenges through unified and actionable visibility across your hybrid environment. Our engineering team assesses your current state, configures Splunk Observability Cloud per your organization's unique environment and requirements, while utilizing Splunk and industry best practices to ensure delivered outcomes. As a Splunk Elite Sales & Services Partner, Trace3's expertise represents the highest standard for Splunk in advising, consulting, managing, and delivering.

Splunk Observability Features:

With the combined power of Trace3 and Splunk, you get:

- **Application Performance Monitoring (APM)** - Get insight into cloud-native, microservice and monolithic applications with NoSample distributed tracing and code-level visibility.
- **Infrastructure Monitoring (IM)** - A purpose-built metrics platform to address real-time hybrid infrastructure, microservices, and network monitoring requirements at scale.
- **IT Service Intelligence (ITSI)** - Maintain service performance with full visibility, AIOps, and incident intelligence.
- **Log Observer Connect** - Investigate application and infrastructure logs for efficient troubleshooting, root-cause analysis, and metrics-based alerting.
- **Real User Monitoring (RUM)** - Find and fix customer-facing issues across web and mobile with full visibility into the end-user experience.
- **Synthetic Monitoring** - Proactively spot and resolve performance issues across user flows, business transactions, and APIs to deliver better digital experiences.
- **Incident Intelligence** - Connect on-call DevOps teams to the actionable data they need to diagnose, remediate, and restore services faster.
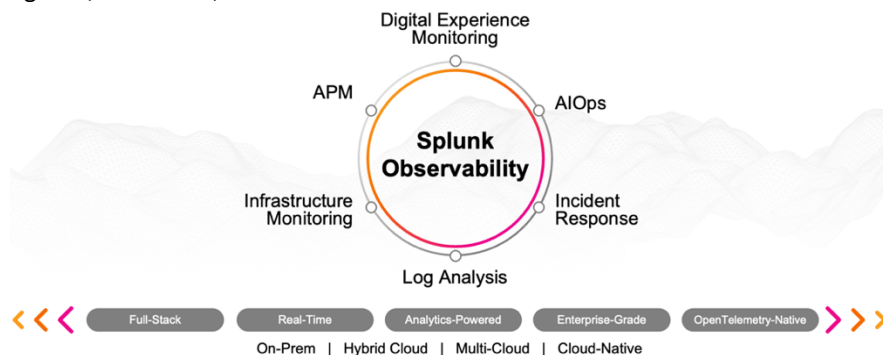
What You Can Expect

Observability empowers teams to see across their applications, infrastructure, & digital customer experience, anticipate emerging problems before customers notice, & know where to look when problems do occur.

Improve uptime, reliability, & performance to avoid failures & prevent service disruptions before they happen.

Increase operational efficiency by eliminating blind spots & scattered tool telemetry, to quickly diagnose & resolve issues.

Get AI-assisted, directed troubleshooting that includes business context & provides guidance on where to look when investigating problems.

Digital Experience Monitoring — APM — AIOps — Infrastructure Monitoring — Splunk Observability — Incident Response — Log Analysis

Full-Stack | Real-Time | Analytics-Powered | Enterprise-Grade | OpenTelemetry-Native

On-Prem | Hybrid Cloud | Multi-Cloud | Cloud-Native

Achieve Complete Business Visibility
Understand how infrastructure health & application performance impact customer experience & your business.

Proactively Detect & Prevent Issues
Spot unusual changes instantly before they turn into customer-impacting incidents, allowing you to reduce major IT incidents by over 50%.

Get to Root Causes Quickly
Understand when an issue occurs, what caused it, & why, to improve mean time to resolution (MTTR) 80-90% faster.

Build Exceptional Customer Experiences
Utilize open standards based, real-time monitoring to gain a deeper understanding of your apps, infrastructure, & user's experiences.